

# **Privacy Policy**

Thank you for visiting phoenixconventioncenter.com, a website maintained and operated by the city of Phoenix Convention Center Department and reviewing our security statement. The purpose of this statement is to let you know how we protect information you may choose to provide to us.

The City has taken several steps to safeguard the integrity of its data and prevent unauthorized access to information it maintains, including but not limited to auditing, authentication, encryption, and monitoring. The City also employs technical and other safeguards to protect financial and other sensitive information for those who choose to do business with the City over the Web, such as making electronic payments for goods and services. These measures are designed and intended to prevent data corruption, block unknown or unauthorized access to our systems and information, and to provide reasonable protection of personally identifying information in our possession.

The City recognizes that there is no such thing as "perfect security," so this information should not be construed in any way as giving business, legal, or other advice, or warranting the security of information provided via the City's Website as fail proof.

# Phoenixconventioncenter.com and city sponsored websites - Privacy Statement

Thank you for visiting phoenixconventioncenter.com, a website maintained and operated by the city of Phoenix Convention Center Department and reviewing our privacy policy. The purpose of our policy is to inform you of the types of information we gather when you visit our site, how we may use that information, whether we disclose it to anyone, and who to contact with questions.

# **Information We Collect**

When you visit our site, we do not collect your personal information, like your name or address, unless you choose to provide it to us. We do collect some technical information that's used to improve your visit to our site, to help us make the site more useful for you, and to learn about the number of visitors to our site and the types of technology our visitors use.

# When you browse, read pages, or download information on phoenix.gov, we automatically collect and store:

- The IP address from which you access our site (an IP address is a number that is automatically assigned to your computer whenever you connect to the Internet)
- The type of browser used to access our site (such as Firefox or Internet Explorer)
- The date and time you access our site
- The pages you visit, and
- If you linked to phoenix.gov from another Website, the address of that Website

# **Information You May Provide**

You may choose to provide us with personal information, such as by filling out a form, signing up for an e-

mail newsletter, or conducting an online transaction. We use the information you provide for its stated purpose, such as to respond to your questions, deliver information you have requested, register your opinion, or conduct a transaction.

#### **Use of Cookies**

Browser-based "cookies" are simple text files stored on your computer by your Web browser. There are basically two types of these cookies, persistent and non-persistent.

Persistent cookies stay on your computer even after you navigate away from phoenix.gov. With your permission, we may use persistent cookies to increase the ease-of-use of our site.

Non-persistent cookies are automatically destroyed when you close your Web browser. We use nonpersistent cookies in applications (such as the online job application) that keep track of your online session and make it possible for you to complete a form or use a function.

#### **Information Disclosure**

As a governmental agency, we are governed by public records laws. Any information that we receive using our site is subject to the same provisions as information provided on paper.

If you send us e-mail, we may redirect your message to another governmental agency or person who is in a better position to answer your question or handle your message. We only share the information you provide with another agency if your inquiry relates to that agency or as otherwise required by law. Your e-mail and information contained within it could also be released to a media outlet through a formal public records request. This may include your name and e-mail address. Therefore, before you submit email to the city of Phoenix, you should understand it is not private or confidential.

Otherwise, we do not share personal identifying information with any third party without your permission. We disclose only in aggregate form our statistical analyses or demographics of users to third parties. This information is not reported or used in any manner that would reveal personally identifying information and is not released to any outside parties unless we are legally required to do so in connection with law enforcement investigations or other legal proceedings.

### **Linking to Other Sites**

The City's site may contain links to other websites, such as those operated by other governmental agencies, nonprofit organizations, and private businesses. When you follow a link to another site, you are no longer on the City's site and this privacy policy does not apply. When you link to another website, you are subject to that site's privacy policy, which we encourage you to review. Links to external websites are provided for your convenience and do not constitute an endorsement or recommendation of any product, service or organization.

### **For More Information**

If you have questions about this privacy policy, or if you believe that the city of Phoenix is using your personally identifying information for a purpose other than described here, please contact the City's Information Security & Privacy Office.

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